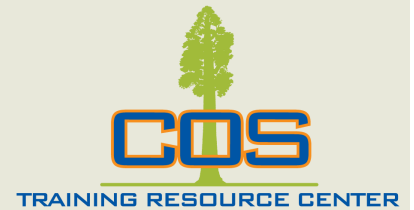


MANAGING PERSONALITIES



It's a given – not everyone on your team is going to have the same work style and clash happens. One person may like to talk things out while another prefers to create a checklist alone. Half the team wants a quick decision, while the other half needs time to consider all their options first. Good, bad or neutral, these behavior styles shape how your employees see the world, communicate with each other and prioritize activities. In the office, the inherent friction of people with a room of differing behaviors can produce significant problems. We use colors — Orange, Gold, Green and Blue — to differentiate the four central primary personality types. In this fun, interactive and insightful personality-identification system. We teach people how to identify and recognize different personalities, and better understand themselves and others.



“To handle yourself, use your head; to handle others, use your heart.”

– Eleanor Roosevelt

Brief Class Outline

- Understand and appreciate characteristics of self and others
- Recognize own and others' values, joys and strengths
- Reduce potential conflict, frustration and stress
- Deepen relationships and create a more harmonious environment
- Enhance communication skills
- Work better together
- Increase employee involvement and engagement
- Improve employee attitudes and opinions
- Enhance overall communication
- Nurture employee work environment

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