DEALING WITH RUMORS, GOSSIP & HALF-TRUTHS

When gossip permeates the workplace, everyone suffers. Every manager wants their work team to get along, but rumors and gossip sometimes spread when people come together. This contributes to an unfriendly or downright hostile work environment. The good news is, techniques to suppress gossip can be learned and incorporated into the culture of any organization.



"Watch out for the joystealers: gossip, criticism, complaining, faultfinding, and a negative, judgmental attitude." – *Joyce Meyer*

TRAINING RESOURCE CENTER

Brief Class Outline

- Introduction Dealing with Rumors, Gossip, and Half – Truths
- Damaging Effects of Gossip
- Civility in the Workplace
- Stopping Gossip With the Truth
- Reinforce the Truth with Facts
- Deal with it Swiftly
- Do Not Participate
- Case Studies
- The Gossiper
- Video: Feathers The Sermon of Fr. Flynn
- Closing Gossip Hits Home

Contact Us

Phone: 559.688.3130 Email: trainingcenter@cos.edu Website: www.cos.edu/trainingcenter