## GENERATIONAL DIVERSITY

Studies show that a generationally-diverse workforce is a successful workforce. This training teaches the skills needed to reject common stereotypes associated with different generations and replace them with a deep understanding of why those who grew up in different times may hold the perspectives and values they do. Use these skills to increase engagement, innovation, and ultimately lead to great success.

Our 4-hours training can help teams significantly improve communication and prevent conflict which improves productivity and performance!



"Diversity is a fact, but inclusion is a choice we make every day. As leaders, we have to put out the message that we embrace and not just tolerate diversity. " – Nellie Borrero

## **Brief Class Outline**

- Defining different generations
- Common characteristics of different generations
- Events that defined each generation
- Future trends in the workplace
- Respecting each generation
- Challenges when working with crossgenerational teams

## Contact Us

Phone: 559.688.3130 Email: trainingcenter@cos.edu Website: www.cos.edu/trainingcenter