

# CORRECTIVE AND PREVENTATIVE ACTIONS (CAPA)



After this 8-hours training, attendees would be able to understand requirements for Corrective And Preventive Action (CAPA) as well as the different approaches to Root Cause Analysis, and respond effectively to non-conformances and complaints.

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*“An ounce of prevention is worth a pound of cure.”*

*- Benjamin Franklin*

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## Brief Class Outline

- Introductions
- Definitions
- Overview of RCA/CAPA
- Root Cause Analysis
- Causes of Variation
- Reasons for failed Root Cause Analysis
- Elements of CAPA
- Breakout sessions/Actual problems – Throughout sessions



## Contact Us

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