LEAN PRINCIPLES

Lean is a management philosophy, a way of thinking and operating for an entire organization. The fundamental idea of Lean is to maximize customer value while minimizing waste. In other words, lean means creating more value for customers using fewer resources. Eliminating or minimizing inefficiencies along entire value streams, instead of at isolated points, creates processes that are easier, better, faster and less expensive and with much fewer defects, compared with traditional systems.

Some believe that lean is suited only for manufacturing. That is not the case. Lean applies in every organization and every process. This includes healthcare, government and education.

This course consists of a balance of lecture, discussions, and supplemental handout information.

This class is interactive as well as discussion orientated. It is designed to be fully customizable to your employee training needs and we are able to conduct this training at your site or ours.

"The most dangerous kind of waste is the waste we do not recognize." ~Shigeo Shingo .

Brief Class Outline
- ◊ Why Lean?
- ◊ History of Lean
- ◊ Lean concepts
- ◊   Customer value
- ◊ Typical Lean tools and methodologies
- ◊ Lean for service providers & office environments
- ◊ Lean culture and leadership

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